



CROWN LAWN APARTMENTS

Point West, 116 Cromwell Road,
South Kensington, SW7 4XF



Crown Lawn London Serviced Apartments

Crown Lawn has over twenty years' experience in providing serviced accommodation for international visitors, relocation agents, serviced apartment agents and blue-chip companies. We treat our guests with care and respect and aim to provide a personal and highly professional service.

We specialise in providing London serviced apartments in Kensington, Westminster, Covent Garden and Docklands for leisure and business travellers. Crown Lawn provides all the comforts of your own home. When you stay in a Crown Lawn serviced apartment you will enjoy chic, spacious and modern accommodation at attractive rates of up to 30% less than hotel rooms in the most sought after areas of London.

Point West Apartments

Apartment types: Studio, One Bedroom & Two Bedroom serviced apartments, with allocated parking spaces (on request).

Our South Kensington serviced apartments at Point West are recently refurbished with bright colours and modern appliances. These contemporary serviced apartments have generous living areas with large flat-screen TVs, separate fully-equipped kitchens with dishwasher and washer/dryer and large family/en-suite bathrooms.

Boasting an enviable location in the heart of South Kensington, within easy reach of London's finest shops, top restaurants and most fashionable bars, these great-value apartments provide a comfortable, convenient base for those wanting to explore one of the city's most prestigious areas.

- ✓ Gloucester Road (Shops, Bars and Restaurants) – 3 mins walk
- ✓ Kensington High Street – 14 mins walk (5 mins by taxi)
- ✓ South Kensington (Shops, Bars and Restaurants) – 12 mins walk (5 mins by taxi)
- ✓ Knightsbridge (Harrods, Harvey Nichols etc) – 5 mins by taxi
- ✓ Kensington Gardens & Hyde Park – 5 mins by taxi

Guest Information

This guest information pack should answer all your questions regarding your stay with us. The information pack has been divided into sections that will provide you with information on your apartment, our services and local amenities.

On behalf of Crown Lawn Apartments we wish you a very pleasant stay.

Check In / Check Out Times

Our check in time is from 2pm (14:00)

Our check out time is before 10:00am

We can sometimes accommodate an early check-in or late check-out; however this will need to be arranged prior to arrival and may incur a fee of up to half the nightly rate.

Point West Reception

The Point West building houses over 400 apartments of which Crown Lawn has around 50. We would like to make clear that the main reception is not exclusively for the use of Crown Lawn guests. Whilst the reception staff are very accommodating, they are employed by Point West Management and not Crown Lawn so any help and assistance is at their own discretion. If you have a query specific to the service we offer, you will need to call our office on 0845 519 6464.

Out of Hours Contact Information

Our main office line is diverted to a member of our team outside of business hours. Please note this is for emergencies only.

Telephone Number: 0845 519 6464

Housekeeping

We have our own full-time staff working at Point West during office hours (Monday/Friday 9am-5pm) that are available to assist on any housekeeping issues. Outside these hours, we do have staff working onsite however this is not guaranteed.

To contact Housekeeping please call our office and we will send a member of the team up to your apartment as soon as we can.

If you require any of the following, please contact the office:

- ❖ Single Foldaway Beds - £45 per week (or part thereof)
- ❖ High Chair - £45 per week (or part thereof)
- ❖ Baby Cot - £45 per week (or part thereof)
- ❖ Air Conditioning Unit - £45 per week (or part thereof)
- ❖ Extra Servicing (Light Clean) - £30.00 per day
- ❖ Extra Servicing (Cleaning + Change of Linen) - £45 per day

Keys

You will be provided with one set of keys. Should you require a second set then please contact us.

Luggage Storage

We have limited space available to store luggage prior to check-in and after check-out. Any storage will be at the discretion of Housekeeping staff.

Telephone Service (Direct Line, Call Charges Etc)

We use a service called 'Gotalk' for all outgoing phone calls. You will need to set up an account directly with them in order to make calls. Incoming calls work without the need of a 'Gotalk' account.

Internet Access

Internet access is free of charge. To log onto the internet, you will need to find the details of the name and password of your internet modem. These can be found on the bottom of the modem which is located next to the phone-line in your apartment. If you require any assistance, please phone our internet providers, Glide, using the landline phone located in your apartment and dialling 150 free of charge between Monday to Friday 8am/8pm. Unfortunately, our office staff are unable to provide technical support.

Insurance

Please note that it is your responsibility to insure any personal property left in any of our apartments and Crown Lawn accepts no liability of any loss or damage to personal items whosoever caused.

Pets

As a rule, pets are not allowed in any of the apartments. However, accommodation may be made at the discretion of Crown Lawn management. A substantial deposit would normally be required.

Safety Deposit Boxes

The majority of our apartments are fitted with safety deposit boxes. Should this not be the case and you would like to have one, please notify us as soon as possible.

Smoking

All of our apartments are Non-Smoking.

Car Parking

We have secure underground car parking available subject to prior arrangement with the office. We strongly advise that you book car parking at the time of booking your apartment as there are a limited number of spaces available. Please note that your car is left at your risk and Crown Lawn cannot take any responsibility for the safety of your car.

Parking is charged at £12.50 per day

Car Rental

We have negotiated a special rate with City Car Club that hires cars by the hour (see information at back of guide). If you are looking for a more traditional car hire company then SIXT are located at 17 Lillie Road, SW6 1UE

Taxis

We would recommend using 'Addison Lee' should you require a taxi service in London. Telephone Number: 0844 800 6677

Gym

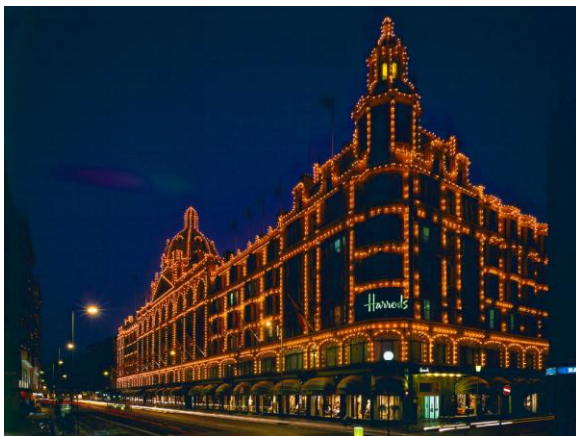
We have an arrangement with Virgin Active Kensington High Street. Guest passes are available at £30 per day. Please call our office for more information or see their website www.virginactive.co.uk/clubs/kensington - Passes can only be purchased via our office.

Museums, Shops & Attractions

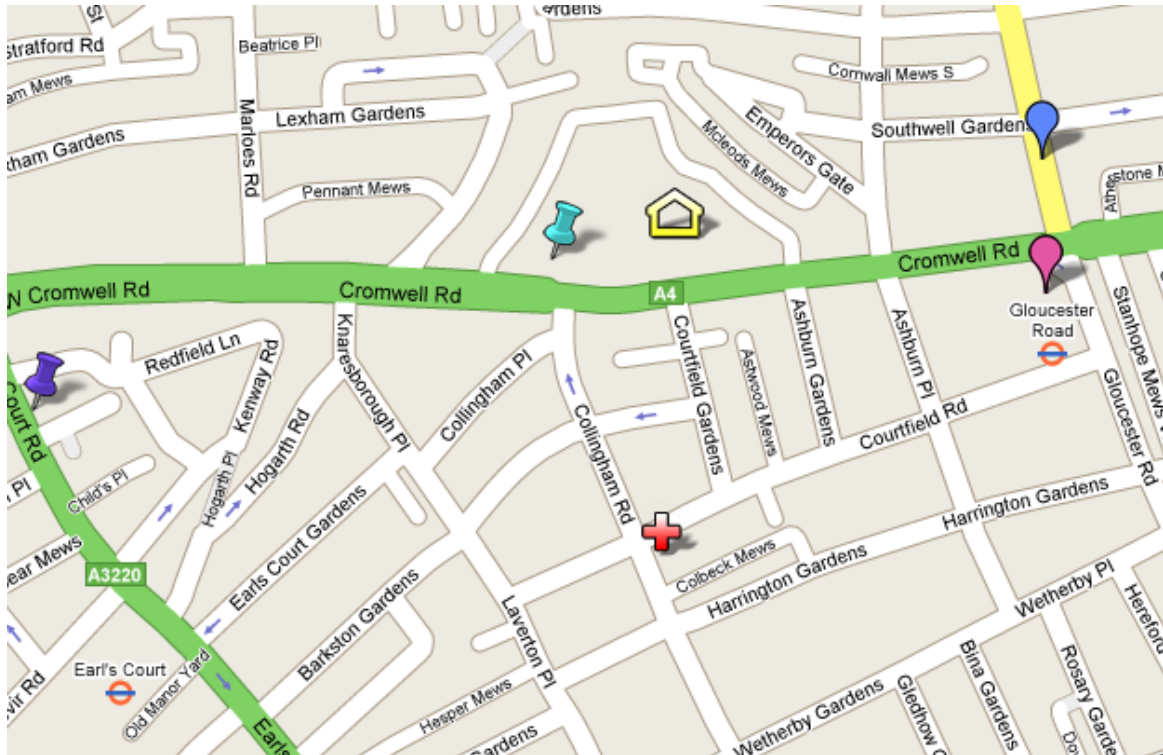
- ✓ Natural History Museum – Cromwell Road, SW7 5BD (10mins walk or 2mins by taxi)
- ✓ Science Museum – Exhibition Road, SW7 2DD (14mins walk or 2mins by taxi)
- ✓ Victoria & Albert Museum – Cromwell Road, SW7 2RL (13mins walk, 2 mins by taxi or 1 stop on the Tube)
- ✓ Royal Albert Hall – Kensington Gore, SW7 2AP (17mins walk or 3mins by taxi)



- ✓ Harrods - Brompton Road, SW1X 7XL (3mins by taxi or 2 stops on the Tube)
- ✓ Harvey Nichols – 109/125 Knightsbridge, SW1X 7RJ (6mins by Taxi or 2 stops on the Tube)



Local Map



[Point West](#)
Your Apartment



[Doctors](#)
020 73702453



[Dentist](#)
020 73704364



[Sainsbury's](#)
Large supermarket



[Waitrose](#)
Supermarket



[Shopping Parade](#)
Gloucester Road has a range of shops



Joining Fee only £1!

Coupon Code: PWE301

Crown Lawn has partnered up with City Car Club to offer guests of Point West Apartments a discounted joining fee of £1 (instead of £50). Please see their contact details below.

City Car Club is one of the UK's leading car clubs and operates the largest network of pay as you go cars across London and 14 other major cities stretching from Southampton to Edinburgh. City Car Club offers members a cost effective and greener alternative to car ownership. Members can book a car for as little as half an hour or as long as they want, with hourly rates starting from just £5.20. Cars are conveniently located in networks across city centres and members simply walk to the car at the time of their booking, access it via their membership card and drive off. Bookings can be made around the clock at a moment's notice. Business members can save money and hassle compared to running pool cars, organising taxis, booking inflexible hire cars and paying employees mileage on expenses.

Tel: 0845 330 1234 Web: www.citycarclub.co.uk





CROWN LAWN APARTMENTS

Crown Lawn Customers

Crown Lawn Benefits with Virgin Active Classic Kensington

We would like to remind you that Crown Lawn is partnered with Virgin Active Classic Kensington. Some great membership options are available for Crown Lawn customers.

Virgin Active Classic Kensington Crown Lawn membership options:

Daily Pass £30.00 available through Crown Lawn Head Office

1 Month Membership £145.00 + £50 Joining Fee – Purchased direct with the club's membership department.

Your membership with us will include:

- Over 120 Classes a week (no booking required)
- Spacious brand new gym as well as a Pool, Jacuzzi, Steam and Sauna
- Complementary towel, bathrobe, Molton Brown product, locker and internet station (no extra cost)
- Full time access to 120 clubs in the UK.

Feel free to contact me if you have any questions, we look forward to seeing from soon!

The Kensington Club

3rd Floor, 17A Old Court Place, London

W8 4PL

Tel: +44 (0)20 7761 0000

www.virginactive.co.uk/clubs/kensington



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